

Service Area Summaries Outturn 2020-21

Community, Econ Dev & Coast

	Full Year Budget £	Outturn £	Variance £	Variance Explanation
Car Parking				
R200				
Gross Direct Costs	824,726	867,305	42,579	See Note A Below:
Capital Charges	62	362,557	362,495	£32,885 - Depreciation. £329,609 - Investment property revaluation gain/loss.
Gross Direct Income	(2,634,946)	(1,949,956)	684,990	£701,794 - Reduced car park income (£7,775) - Contribution re Millers Walk, new Car Park set up costs. £3,533 - Rents - Other. (£10,000) - Millers Walk Car Park, Fakenham annual management fee.
Support Service Charges	151,089	180,973	29,884	See Note B Below:
R200	(1,659,069)	(539,120)	1,119,949	

Note A: £13,550 - Higher rent of land. £60,722 - Nndr / Business Rates (increase in multiplier and loss of transitional relief). £15,997 - Credit Card Charges. (£37,275) - Management fee (£21,521) - Cleansing contract. (£4,618) - Other professional fees. (£3,985) - Advertising. £3,054 - Repair and maintenance. £4,581 - Grounds maintenance. The balance consists of minor variances.

Note B: £15,192 - Higher recharge from Postal and Scanning Service, reflecting staff time. £15,749 - Higher recharge from Property Services because of higher costs within the service. (£11,608) - Lower insurance recharge reflecting claims history. £5,345 - Higher recharge from Leisure Services, reflecting higher service costs £2,646 - Higher recharge from Legal Services, reflecting higher staff time.

Markets				
R200A				
Gross Direct Costs	56,318	56,378	60	No Major Variances.
IAS 19 Superannuation Adj	0	1,009	1,009	Pension fund adjustment (current service costs).
Gross Direct Income	(63,654)	(30,511)	33,143	£33,142 - Lower income from market pitch fees.
Support Service Charges	22,990	27,103	4,113	No Major Variances.
R200A	15,654	53,978	38,324	
Parks & Open Spaces				
R300				
Gross Direct Costs	292,174	309,879	17,705	£16,124 - Higher grounds maintenance costs. (£19,371) - Lower costs relating the cleansing contract. £5,346 - Higher water charges. (£2,759) - Lower electricity costs. £19,038 - Higher general maintenance, including water feature compliance works at Cromer and Sheringham and bench replacement.
Capital Charges	11,434	5,806	(5,628)	Lower depreciation costs.
Gross Direct Income	(14,590)	(9,912)	4,678	£3,690 - Lower income from rent of land.
Support Service Charges	115,030	124,874	9,844	£14,655 - Higher recharge from Property Services as a result of higher costs within the service. (£6,633) - Lower recharges from Insurances to reflect a reduction in claims.
R300	404,048	430,647	26,599	
Foreshore				
R301				
Gross Direct Costs	150,727	144,164	(6,563)	See Note A Below:
IAS 19 Superannuation Adj	0	2,161	2,161	Pension fund adjustment (current service costs).
Capital Charges	109,610	4,104	(105,506)	Depreciation.
Gross Direct Income	(217,362)	(214,023)	3,339	£4,808 - Chalet and Hut rentals.
Support Service Charges	188,230	218,664	30,434	See Note B Below:
R301	231,205	155,070	(76,135)	

Note A: £4,243 - Salaries and oncosts higher than expected. (£21,366) - Repair and maintenance not undertaken. £4,444 - Winter storage costs. £3,734 - Higher electricity charges. £3,433 - Other professional fees.

Note B: £16,999 - Higher recharge from Property Services because of higher costs within the service. £3,967 - Higher recharge from Insurances as a result of claims history. £5,466 - Higher recharge from Leisure Services as a result of higher costs within the service. The balance consists of minor variances.

R304 Leisure Complexes					
R304	Gross Direct Costs	296,515	895,726	599,211	£610,819 - Management fee - Covid support re furlough and key workers. £10,719 - Repair and maintenance costs. (£35,800) - Hall hire costs lower. £2,648 - Equipment Purchases - Cabbell Park Football Goals. £5,622 - Professional fees relating to Covid support.
	Capital Charges	538,140	1,600,466	1,062,326	(£679,516) - Depreciation. £1,741,842 - Investment Property revaluations gain/loss.
	Gross Direct Income	0	(204,342)	(204,342)	Grant from the National Leisure Recovery Fund.
	Support Service Charges	101,830	106,626	4,796	£4,734 - Higher recharge from Leisure Services as a result of higher costs within the service.
R304		936,485	2,398,476	1,461,991	
R305 Other Sports					
R305	Gross Direct Costs	91,645	99,707	8,062	£4,676 - Costs relating to the Mammoth Marathon, offset by income. £5,284 - Pensions deficit funding. (£3,619) - Other professional fees. Due to Covid no activities took place.
	IAS 19 Superannuation Adj	0	3,298	3,298	Pension fund adjustment (current service costs).
	Gross Direct Income	(10,000)	(5,262)	4,738	(£4,676) - Mammoth Marathon fee income. £9,414 - No income from courses as a result of Covid.
	Support Service Charges	65,740	62,617	(3,123)	Lower recharges from Leisure as a result of less staff time being spent on the service.
R305		147,385	160,360	12,975	
R306 Recreation Grounds					
R306	Gross Direct Costs	13,800	12,392	(1,408)	No Major Variances.
	Capital Charges	79	5,632	5,553	Depreciation.
	Gross Direct Income	(1,000)	(895)	105	No Major Variances.
	Support Service Charges	5,780	2,165	(3,615)	(£3,631) - Reduced recharge from Property Services to reflect lower staff time spent.
R306		18,659	19,294	635	
R309 Pier Pavilion					
R309	Gross Direct Costs	2,780	30,179	27,399	£17,425 - Bad debt provision. £2,539 - External fittings. £2,377 - Full service of pumps. £5,076 - Electricity costs relating to storage facility.
	Capital Charges	0	17,020	17,020	Depreciation.
	Gross Direct Income	(20,000)	(19,361)	639	No Major Variances.
	Support Service Charges	35,160	42,975	7,815	£7,839 - Higher recharge from Property Services as a result of higher costs within the service.
R309		17,940	70,813	52,873	
R310 Foreshore (Community)					
R310	Gross Direct Costs	416,415	293,212	(123,203)	(£2,430) - Repair and maintenance. £8,377 - Removal of stranded dead sperm whales. £5,200 - Contract extension. (£74,027) - Bills of quantity. (£52,960) - Lifeguard contract. £10,408 - Expenditure incurred in relation to the Blue Flag Award. (£4,362) - Emergency phone expenditure. (£12,170) - Memorial seats.
	Support Service Charges	69,240	79,683	10,443	£4,154 - Higher recharge from Property Services. £5,810 - Higher recharge from Leisure Services. Both as a result of higher spend in the service.
R310		485,655	372,895	(112,760)	
R312 Woodlands Management					
R312	Gross Direct Costs	200,610	241,971	41,361	£2,558 - Higher salaries and oncosts as a result of higher than anticipated pay award. £26,738 - Higher maintenance costs, mainly tree safety work. £5,839 - Other Professional Fees (including Skyguard contract). The balance consists of minor variances.
	IAS 19 Superannuation Adj	0	7,418	7,418	Pension fund adjustment (current service costs).
	Capital Charges	1,346	(9,776)	(11,122)	Depreciation.
	Gross Direct Income	(25,550)	(46,644)	(21,094)	(£19,144) - Higher income from car parking charges. (£4,095) - Higher rental income.
	Support Service Charges	156,280	163,562	7,282	£7,250 - Higher recharge from Leisure Services as a result of higher costs within the service.
R312		332,686	356,531	23,845	

Cromer Pier					
R314	Gross Direct Costs	95,649	98,483	2,834	No Major Variances.
	Capital Charges	5,277	20,737	15,460	Depreciation.
	Gross Direct Income	(28,274)	(28,160)	114	No Major Variances.
	Support Service Charges	79,550	123,445	43,895	£21,506 - Higher recharge from Property Services as a result of higher costs within the service. £21,277 - Higher recharges from Insurances as a result of claims history.
R314		152,202	214,506	62,304	
Economic Growth					
R330	Gross Direct Costs	82,030	67,161	(14,869)	Base budget underspend due to prioritisation of Covid support to businesses.
	Capital Charges	50,211	2,038	(48,173)	Depreciation.
	Gross Direct Income	0	(1,659)	(1,659)	No Major Variances.
	Support Service Charges	349,280	381,447	32,167	High recharge from Business Growth Staffing.
R330		481,521	448,987	(32,534)	
Tourism					
R333	Gross Direct Costs	43,588	221,316	177,728	Grants & Contributions paid as part of the Tourism Sector Support Package (TSSP).
	Gross Direct Income	0	(150,000)	(150,000)	Tourism Sector Support Grant (TSSP).
	Support Service Charges	19,200	20,644	1,444	No Major Variances.
R333		62,788	91,960	29,172	
Market Town Initiatives					
R336	Gross Direct Costs	0	(9,550)	(9,550)	Grant repaid
R336		0	(9,550)	(9,550)	
Coast Management					
R340	Gross Direct Costs	321,730	286,823	(34,907)	Underspend on Sea Defence work - this is subject to a roll forward request to fund maintenance works for sea protection at Overstrand.
	Capital Charges	509,716	1,015,242	505,526	(£5,756) Depreciation. £511,282 - Refcus.
	Gross Direct Income	0	(30,000)	(30,000)	Contribution towards Coastal Loss Innovative Funding and Finance project (CLIFF).
	Support Service Charges	390,900	407,704	16,804	Higher recharges of £8,979 from Property Services and £13,392 from Coastal Management as a result of higher costs within the services. (£7,491) Lower recharge from Legal Services.
R340		1,222,346	1,679,769	457,423	
Business Growth Staffing					
R391	Gross Direct Costs	269,551	268,270	(1,281)	No Major Variances.
	IAS 19 Superannuation Adj	0	17,702	17,702	Pension fund adjustment (current service costs).
	Support Service Charges	(269,551)	(285,972)	(16,421)	Higher service costs recharged out.
R391		0	0	(0)	
Economic & Comm Dev Mgt					
R391B	Gross Direct Costs	84,401	89,768	5,367	Staffing costs.
	IAS 19 Superannuation Adj	0	5,184	5,184	Pension fund adjustment (current service costs).
	Support Service Charges	(84,401)	(94,952)	(10,551)	Higher internal recharging out reflecting higher service costs.
R391B		0	0	0	
Leisure					
R397	Gross Direct Costs	205,421	213,877	8,456	£7,481 - Salaries and oncosts higher than anticipated.
	IAS 19 Superannuation Adj	0	9,022	9,022	Pension fund adjustment (current service costs).
	Gross Direct Income	(700)	0	700	No Major Variances.
	Support Service Charges	(204,721)	(222,899)	(18,178)	See Note A Below:
R397		0	0	0	

Note A: (£36,126) - Lower recharge from Customer Services reflecting lower staff time. £2,215 - Higher recharge from Computer Network and PCs. £2,398 - Higher recharge from Community and Economic Development Management. £7,456 - Higher recharge from Legal Services reflecting more staff time. £31,842 - Higher recharges from Digital Transformation, reflecting more staff time. (£28,510) - Increased internal recharges out as a result of higher staff costs.

Housing Strategy				
R399	Gross Direct Costs	408,015	396,417	(11,598) Saving in fixed term contracts.
	IAS 19 Superannuation Adj	0	21,458	21,458 Pension fund adjustment (current service costs).
	Capital Charges	742,667	470,724	(271,943) (£7,350) - Revaluation gains and losses. (£264,593) - Refcus.
	Gross Direct Income	0	(34,421)	(34,421) Surplus Home Improvement Agency (HIA) admin fee income to be transferred to the Housing Reserve.
	Support Service Charges	102,296	109,382	7,086 Lower recharges of (£21,205) from Housing Strategy and (£8,280) from Property Services. £32,544 Higher recharge from Legal Services.
R399		1,252,978	963,561	(289,417)
Health & Communities				
R415	Gross Direct Costs	792,859	597,458	(195,401) See Note A Below:
	IAS 19 Superannuation Adj	0	13,555	13,555 Pension fund adjustment (current service costs).
	Gross Direct Income	(199,104)	(188,610)	10,494 £42,677 - No grant received relating to Citizens Advice Bureaux. (£28,433) - Grant from Norfolk County Council for social prescribing. (£5,200) - Grant repaid.
	Support Service Charges	31,940	119,190	87,250 See Note B Below:
R415		625,695	541,593	(84,102)
Note A: (£6,612) - Arts grants. £2,185 - Salaries and oncosts higher than expected. £3,925 - Pension deficit funding. (£34,127) - Expenditure not incurred in relation to social prescribing. A request will be made to roll this forward to support temporary recruitment. (£43,064) - Lower grant to the Citizens Advice Bureaux as a result of no receipt of grant from Norfolk County Council. (£110,154) - Sustainable Communities grants not claimed. (£5,000) - Transport grants not claimed The last two will be transferred to an earmarked reserve				
Note B: £2,217 - Higher recharge from Postal and Scanning Services. £15,072 - Higher recharge from Customer Services. £8,711 - Higher recharge from Personnel Services. £18,676 - Higher recharge from Computer Network and PCs. £11,981 - Higher recharge from Computer (Applications Team). £3,512 - Higher recharge from Communications Team. £6,528 - Higher recharge from Computer (Web Team). £5,308 - Higher recharge from Admin Buildings. £5,290 - Higher recharge from Central Costs. £4,023 - Higher recharge from Digital Transformation. The balance consists of minor variances				
Coastal Management				
R472	Gross Direct Costs	287,290	340,404	53,114 Staffing - partially funded by contributions.
	IAS 19 Superannuation Adj	0	15,155	15,155 Pension fund adjustment (current service costs).
	Gross Direct Income	0	(60,662)	(60,662) Contributions for staffing from Coastal Partnership East and Great Yarmouth BC.
	Support Service Charges	(287,290)	(294,897)	(7,607) Higher internal recharging out reflecting higher service costs.
R472		0	0	(0)
Total Community, Econ Dev & Coast		4,728,178	7,409,769	2,681,591